

Step 1:

Download the app

Download the app for Android phone or tablet from Google Play. Install the app and open.

Step 2:

Create Telenyze Account

Signup for a Telenyze account. Use at least 8 alphanumeric characters for Username and Password. Use a valid email address and phone number. You will receive a registration confirmation email. Click on the link to activate your Telenyze account.

Step 3:

Connect OBD Device

The App works with most of the popular Bluetooth OBD devices. You can buy a Bluetooth OBD device from Amazon.com for \$10 to \$20. Connect your Bluetooth OBD device to the OBD port on your car. You can watch the Telenyze installation videos on YouTube for instructions. Start the car but keep it on parking.

Skip this step if you don't have an OBD Device. You can use the app without the OBD. In which case the shop will not receive your vehicle health data from Telenyze.

Step 4:

Login to the App

Login to the App. It should take you to Add Car screen. If the OBD device is connected it will populate the VIN for most cars built after 1996 in USA. Add or modify your VIN if you don't see the correct VIN number or if OBD not connected. Add Make, Model, Year, Color and your OBD device make. The App will automatically add the device Serial Number. Enter/click submit button.

Step 5:

View vehicle health Report

The App should take you to the vehicle Dashboard. It will show the vehicle location and health status if OBD is connected or will download the old health data from server if you have previously connected vehicles using this username or email account. Click on the status to view details and fixes.

Step 6:

Connect to a shop

Click on the repair shop button to find list of service providers near you in a map. Select a shop from the list to view the shop details and reviews and promotions. You can either call the shop or request for an Estimate or Appointment. Enter what is the issue and what needs to be fixed. Shop will get a notification with your vehicle details when you submit a request. The shop will respond you via the messaging in the app or they may also call you to discuss further details. You can reschedule or send additional info including images via the messaging in the app.

Please ask your favorite shop to sign up at www.telenyze.com/shop if you don't see them listed in the app. Thank you.

Step 7:

Visit shop and provide Feedback

Visit the shop during your scheduled appointment. Submit your feedback in the app. Also feel free to post your reviews on your favorite social media network such as Facebook.

Step 8:

Try out many Other Features

Use settings to enter your preferences and emergency contact info. Click on the SOS button to send an emergency notification to your contact.

Use the whereIParke to remember where you parked.

Use the Advanced Diagnostics to view all the sensor data, Freeze Frame, Clear Fault Codes.

Use messaging to send message to the shop.

View your appointments, estimates and repair history.